

	Departing								Arriving							
	Standard (waiting time once PRM made themselves known)	Target	April	May	June	July	August	September	Standard (time assistance available at gate or aircraft side from arrival on chocks )	Target	April	May	June	July	August	September
Pre-booked	Numbers of PRMs		294	847	881	620	681	972	Numbers of PRMs		423	986	1102	904	689	1245
	10 mins	80%	100.00%	98.60%	97.40%	98.90%	99.20%	98.30%	5 mins	80%	100.00%	96.50%	98.00%	99.10%	98.60%	98.90%
	20 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	10 mins	90%	100.00%	99.40%	100.00%	100.00%	100.00%	100.00%
	30 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	20 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									20 mins moving average							
									30 mins							
									45 mins							
Non pre-booked	Numbers of PRMs		127	306	248	159	167	270	Numbers of PRMs		93	217	221	139	115	209
	25 mins	80%	98.90%	97.60%	92.60%	95.70%	96.00%	95.60%	25 mins	80%	95.90%	97.80%	98.10%	97.30%	96.90%	97.80%
	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	35 mins	90%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	45 mins	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									45 mins moving average	100%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
									60 mins							
								75 mins								