

	Departing								Arriving								
	Standard (waiting time once PRM made themselves known)	Target	October	November	December	January	February	March	Standard (time assistance available at gate or aircraft side from arrival on chocks)	Target	October	November	December	January	February	March	
Pre-booked	Numbers of PRMs		22	8	1	0	0	0	Numbers of PRMs		108	8	4	3	0	5	
	10 mins	80%	100%	100%	100%				5 mins	80%	95%	100%	100%	100%		100%	
	20 mins	90%	100%	100%	100%				10 mins	90%	100%	100%	100%	100%		100%	
	30 mins	100%	100%	100%	100%				20 mins	100%	100%	100%	100%	100%		100%	
										30 mins							
										45 mins							
										60 mins							
Non pre-booked	Numbers of PRMs		17	4	0	0	0	0	Numbers of PRMs		15	4	0	0	0	0	
	25 mins	80%	100%	100%					25 mins	80%	100%	100%					
	35 mins	90%	100%	100%					35 mins	90%	100%	100%					
	45 mins	100%	100%	100%					45 mins	100%	100%	100%					
										60 mins							
										75 mins							

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