

SUMMER 2019

	Departing					
	Standard (waiting time once PRM made themselves known)	Target	April	May	June	July
Pre-booked	Numbers of PRMs		788	1585	1338	961
	10 mins	80%	98.50%	94.05%	95.10%	98.75%
	20 mins	90%	100.00%	99.10%	97.40%	100.00%
	30 mins	100%		100.00%	100.00%	
Non pre-booked	Numbers of PRMs		154	269	198	193
	25 mins	80%	100.00%	98.20%	100.00%	100.00%
	35 mins	90%		100.00%		
	45 mins	100%				

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		Arriving				
August	September	Standard (time assistance available at gate or aircraft side from arrival on chocks)	Target	April	May	June
1048	1600	Numbers of PRMs		956	1788	1863
98.60%	96.65%	5 mins	80%	98.25%	92.10%	95.30%
100.00%	100.00%	10 mins	90%	100.00%	98.00%	98.60%
		20 mins	100%		100.00%	100.00%
		30 mins				
		45 mins				
		60 mins				
177	256	Numbers of PRMs		119	135	208
100.00%	97.70%	25 mins	80%	100.00%	98.90%	97.30%
	100.00%	35 mins	90%		100.00%	100.00%
		45 mins	100%			
		60 mins				
		75 mins				

July	August	September
1475	1252	1818
98.90%	99.05%	96.20%
100.00%	100.00%	99.13%
		100.00%
152	128	178
97.12%	99.05%	97.60%
100.00%	100.00%	100.00%