

Our vision:

“ To be a pioneering Airport business, making Wales proud. ”

Our purpose:

“ To continue to transform our business through operational excellence, with our team and customers at the heart of all we do. ”

Our values:

ASPIRES

- A - Ambition
- S - Safety & security
- P - Pride
- I - Innovation
- R - Respect
- E - Efficiency
- S - Service



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Maes Awyr Caerdydd

Maes Awyr Cenedlaethol Cymru a mynedfa allweddol i'r DU

Cardiff Airport

The National Airport for Wales and a key gateway to the UK

2019

The National Airport for Wales and a key gateway to the UK

Continue to work with key stakeholders to develop regional and national plans to improve access

Cardiff

Over **1,900** aviation related jobs at the Airport

Unveiled our Masterplan, our vision up to 2040 **#CWL2040**

Over **30%** passengers are visitors to Wales

Direct economic benefit to the region is over £163m

We posted our first positive **EBITDA*** in **8 years**

15% decrease in carbon emissions (552 tCO₂)

Operating the **St Athan airfield** from April 1st 2019

No Cardiff Airport employees paid less than the **Real Living Wage** from April 1st 2019

11% increase in natural gas consumption

7% reduction in electricity consumption

Introduced electric vehicles to our operation

Over 500 school children enjoyed our Education Programme

Our customers are at the heart of all we do

We delivered:

- Improved security search area
- Additional seating in the Departure Lounge
- Larger WHSmith including 'Well' pharmacy
- 51° Executive Lounge
- Upgraded air bridges
- Costa Coffee in the Arrivals Hall
- Costa Coffee in the Departure Lounge
- New Meet & Greet car parking
- Coming soon: New E-gates within Immigration Hall
- New baggage belt system
- New car hire centre
- Customer transit facilities

Number of passengers

8% growth in 2018 = **1.58 million** passengers

on top of **9%** in 2017 and **16%** in 2016

60% growth since the change to **Welsh Government** ownership in 2013

Over **50** direct routes

Over **900** connecting destinations

Connections to anywhere in the world

18 Airlines regularly use our facilities

31,000 total aircraft movements in 2018

Launched our cargo operations

The busiest summer and Christmas getaway in a decade

- MAY 2018** Qatar Airways Dreamliner service launched
- MAY 2018** Celebrated 30 years of KLM at Cardiff Airport
- August 2018** Vueling reached the 800,000 passenger milestone
- WITH 22** seats in business class
- 160** destinations including: China, India, Japan, Australia, New Zealand
- Linking Wales in under 1 day!
- PLUS** TUI announced 100,000 extra seats
- Thomas Cook** announced 29,000 extra seats
- 22%** increase across **11 routes**
- PLUS Tunisia**
- PLUS** Ryanair announced: Malta, Barcelona, Malaga

The only direct route to the Middle East from Wales and South West England